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from the **clockwork** marketing company limited 01737 243702 terrapin.ourpressoffice.com

3 October 2008

**TERRAPIN DELIVERS NVQ SUCCESS IN BUSINESS IMPROVEMENT TECHNIQUES**

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*Full story on next page*

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*Photo also attached separately.*

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The NVQ course consisted of ten one-day sessions held over five months and focused employees on introducing the principles of Lean Manufacturing directly into their areas of work. The course aims to maximise company profits and revenues by the elimination of waste, the creation of flow through the business through the reduction of cost and variation, and to improve responsiveness by making more effective use of people and physical assets.

David Pollington, Terrapin's Procurement and Manufacturing Director, presented the NVQ Certificates to the successful staff members. He comments: "Our employees have demonstrated the effectiveness of Lean techniques which are enabling us to retain our



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competitive edge. We feel we have unlocked, and can now fully utilize, the resourcefulness of our factory staff.”

The primary objective of the qualification is to improve business performance as a whole and Terrapin believes this can only be done by empowering the people who make up the organisation. David Pollington continues: “Top-level management, middle management, supervisory and all other employees have a part to play in improving the performance of the business. The process starts with the Business Improvement Techniques qualification, which enables companies to train employees towards the competencies they need to achieve this goal.”

Ends

282 words

### **Additional Information**

At the time of printing, Terrapin is the only offsite manufacturer to be accredited under Buildoffsite’s new supplier registration scheme operated by Lloyd’s Register. The scheme specifies performance standards for all aspects of the offsite process and ensures best practice, offering clients confidence in the assured levels of competence, methodology and safe working of the accredited supplier.

Terrapin is a privately owned company which has been expanding and promoting the potential of modern methods of offsite construction since the 1940s. It grew with the development of modular classroom buildings throughout the baby boom and is now a leader in the design and production of factory assembled building frames, panels and volumetric modules for projects such as hotels, prisons, hospitals, schools, offices and apartments.

